

**Enviroswim Reference**

To whom it may concern

Gwinganna Lifestyle Retreat is a wellness destination that operates in the hinterland of the Gold Coast, Queensland Australia. Gwinganna hosts up to seventy guests at the retreat, our pools provide an integral part of our guest experience.

Gwinganna lifestyle retreat has had a long standing working relationship with the Enviroswim team. Enviroswim systems were installed to the sites pools in 2008.

Gwinganna has four pool systems operating onsite. This consists of the Gym pool, with a water volume of 350,000 litres, heated and operating at 30 deg C. The Dining room pool, with a water volume of 150,000 litres operating at an ambient temperature. The Moonari Pool system with three plunge pools heated and operating at 30 Deg C. The Boorabee Pool system with two plunge pools, heated and operating at 30 Deg C.

Gwinganna company policy is to have all pool systems water microbiologically tested by an independent company using a NATA accredited laboratory on a monthly basis. With the use of Enviroswim systems the water test results consistently return exceeding compliance requirements. These water quality requirements are set by the Gold Coast City Council. The Gold Coast City Council attend site annually to conduct their own testing which has always met compliance.

Having the Enviroswim systems installed to our pools we maintain a consistent water balance, this makes for a simple and trouble free operation. Chemicals for water balance (pool acid and bi carb soda) are only required in small amounts, this is due to the Enviroswim system having no effect on water balance unlike other chemical based water treatment systems.

Sales, support and spare parts are inexpensive as the consumable lasts for several years and easily identified when replacement is required

Guests consistently provide positive feedback on how good the water feels and want to know how we do it. I have provided Enviroswim details on numerous occasions resulting in guests purchasing Enviroswim systems for their own residential or commercial pools.

Gwinganna Facilities Manager

Mark Gloury

